

Yard Trash Collection Responsibilities

In the event the collection customer fails to properly prepare the yard trash for collection as required or to properly set out the yard trash or collection as required, or to properly separate the yard trash elements, the CONTRACTOR shall not be required to collect such yard trash, but instead, shall leave the yard trash in its original position. The CONTRACTOR shall provide written notification to the occupants of the residence to inform them of the problem as to why the yard trash was not collected and provide them with the information as to how to prepare their materials for collection in accordance with this contract. If after written contact, no attempt has been made to comply, the contractor shall notify the Contract administrator with the location (s) that do not meet the requirements for regular collection. In the event the customer does not agree as to the reason for non-collection, the Contract Administrator shall make a final and binding administrative determination.